Jinko Solar Tiger Neo JKM500N-54HL4M-BDV 500 W · cable 1200 mm · EVO2

15-year product warranty, 30-year linear performance warranty — per the manufacturer datasheet.

Warranty claims are submitted via the customer portal (Orders → Claim) with serial numbers and photo documentation. Response within 2 working days. Manufacturer warranty excludes mechanical damage, improper installation and surges.